

# ADMIN FEATURES & CONTROLS

From controlled programs for specific audiences to broader enterprise usage, you can scope River to fit your needs.

## PROGRAM CONTROLS

Program Controls allow you to run multiple programs from a single instance of River. Settings can be modified program-by-program, including:

- Designating unique pools of learners and mentors based on programmatic needs
- Configuring the workflow(s) you need for each program (e.g., 1:1 pairs, group, situational, reverse)
- Selecting and weighting criteria to be used in the matching algorithm for each program (e.g., by competency/skill alignment, job role, location, gender)
- Determining the matching option(s) available within each program (i.e., self-directed, administrator matched, facilitated)
- Curating and recommending content that supports the mentoring relationships; can occur at both the program and individual relationship level
- Communicating directly with specific program participants via our Announcements/What's New feature

## MONITORING & REPORTING

Monitoring and Reporting provides insights into the impacts that mentoring is having across your various mentoring initiatives. Key features include:

- A **Monitoring Tool** that allows program administrators to schedule automated check-ins around the progress being made in relationships. It assists with aggregate, mid-point reporting and the identification of relationships requiring administrator intervention to ensure success.
- A **Reporting Suite** that includes more than 30 dashboard and export reports that provide insight into activity and impact measures, such as relationship satisfaction, competency gaps, and aggregate connection levels in programs.
- An **xAPI (Tin Can) integration** that allows you to create xAPI statements in River and export them into a client-designated Learning Record Store (LRS), providing a complete picture of learning occurring.

## SYSTEM INTEGRATION

System Integration options allow organizations to leverage existing data from other platforms and provide for a smoother user experience. These include:

- **Single Sign-on** via SAML2 or encrypted URL methodologies
- **Data Push** that allows user profile fields to be pre-populated and automatically updated by pushing data from an existing system of record (e.g., HRIS)
- **Content Integration** that curates and exposes links to content from other client systems (e.g., LMS, document management platform) and makes them available in River, providing added value to those engaging in mentoring and learning within River



Add Value  
to Other  
Investments

From your LMS and training courses, to your Performance Management and Talent Management systems, let River extend their value through mentoring.